

CITY OF PEMBROKE MEDIA RELEASE

AMENDED FOR IMMEDIATE RELEASE

June 29, 2017

The City of Pembroke has recently been advised that salespeople are travelling door-to-door selling water filtration systems and claiming City of Pembroke water is contaminated in an effort to gain access into homes in order to sell and instantly install water filtration systems. The salespeople are falsely advising residents that the City of Pembroke water is not safe to drink. This is followed by a sales pitch for a water filtration system. In some instances, the salespeople claim that they are somehow affiliated with the City that the requirement for a water filtration system is related to high levels of chorine.

Mayor LeMay said “The City of Pembroke’s Drinking Water is completely safe and of the highest quality, which is ensured through rigorous and continuous testing. The City’s Drinking Water System scored 98.26% per cent across the board after a detailed Ministry of the Environment inspection. Our staff is fully trained in all aspects of the operations of the water treatment and distribution systems and take pride in providing safe, clean drinking water to system users. Residents can rest assured that there are no problems and the water is safe to consume.”

Councillor Scott, Chair of the Operations Committee said “From time to time, City of Pembroke staff is required to conduct inspections and tests with respect to water quality. If a City of Pembroke employee is required to enter into your household, they will provide photo identification and will be driving in a vehicle clearly marked City of Pembroke.”

Councillor Plummer, Vice-Chair of the Operations Committee said “If a resident has reason to believe that their privacy is being invaded, they are urged to contact the police immediately.”

The City of Pembroke wishes to remind people that they are not required to allow access to their homes to anyone. There are no problems with the water treatment or distribution system. There is no Provincial Regulation requiring residents to install a water filtration system. If a resident has a concern with their drinking water, they are urged to call Doug Burton, Supervisor Drinking Water Treatment/ Compliance, Quality Management System Representative at 613-735-6821, ext. 1487.

To reach the Police in a non-emergency, residents are advised to call 1-888-310-1122.

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For further information, contact:

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