

## Waste Management – Curbside Collection

### Large Item Special Collection – Frequently Asked Questions

Here is a list of frequently asked questions with respect to the City's Large Item Collection.

#### What is Large Item Collection?

The City of Pembroke provides **residential properties** with curbside collection of **large household items** that would typically **not** fit in a garbage bag.

- The rule of thumb is “**if it fits in a garbage bag, it's not a Large Item**” and goes with your regular garbage. It will **not** be collected for Large Item Collection
- Small, loose items and material placed out in bags, cardboard boxes and/or rigid, reusable containers (i.e. garbage can) will **not** be collected for Large Item Collection

Please refer to your collection schedule for a complete list of acceptable items.

#### When does the Large Item Collection occur?

Large Item Collection occurs twice a year, in the Spring and the Fall, on your regular collection day. Check your collection schedule for dates.

#### I own a business and receive curbside collection, can I set out items for Large Item Collection?

No. Collection is for residential properties only.

## **Will my Large Item Collection material get collected over several days?**

No. Everything will be collected in '**one day**', on your regular collection day by four (4) separate collection crews, as follows:

1. Acceptable Large Household Items
2. Large Appliances not containing Freon and Scrap Metals
3. Large Appliances with Freon
4. Electronic Waste

If it was not collected, it must be removed from the curbside immediately. Check your collection schedule for your Large Item Collection day.

## **When can my items be placed at the curbside?**

Items are to be placed curbside no earlier than the Sunday prior to regular collection day and no later than 5:00 a.m. on the day of your collection.

## **Does it have to be set out in a certain way in order to be collected?**

Yes. Large Item Collection material should be kept separate from your regular streams set out for collection, and your Large Item Collection material must be sorted into three (3) separate piles, as follows:

1. **Acceptable Large Household Items** (i.e. furniture, mattresses, large bulky household plastic items such as children's swimming pool, lawn chair, and large outdoor toys)
2. **Appliances not containing Freon** (i.e. dishwashers, washers, dryers, microwaves), **Appliances with Freon** (i.e. fridges, freezers, dehumidifiers, air conditioners, water coolers) **and Scrap Metals**
3. **Electronic Waste**

It would assist collection if your **appliances with Freon** (i.e. fridges, freezers, dehumidifiers, air conditioners, water coolers) could be **kept in a separate pile**, as they require special handling.

If possible, it would also assist collection if Large Item Collection material could be set out at one side of your driveway, and your regular waste streams on the other side of your driveway.

## Can scrap metal or white goods set out for Large Item Collection be removed by someone other than the City's collection contractor?

No. Under the City's Waste Management By-Law No. 2005-09 as amended by By-Law No. 200755, no person can scavenge, pick over, interfere with, disturb, remove, or scatter any scrap metal or white goods material set out for Large Item Collection.

The City has authorization under The Provincial Offences Act to lay charges regarding this by-law when non-compliance becomes a concern. The set fine for such a charge is set at \$500.00.

## Are there weight or size restrictions for Large Item Collection material?

Yes. Material must be manageable by two (2) people and cannot exceed:

- 36kg (80 lbs)
- a volume of 0.76m<sup>3</sup> (27ft<sup>3</sup>)
- any dimension greater than 1.3m (6ft.)

Acceptable Large Items are typically items that **would not fit in a garbage bag.**

### Exceptions:

1. **Small metal appliances** (iron, kettle, mixer, electric frying pan, coffee pot) may fit in a garbage bag, but are recyclable, and should be placed in your yellow container (with cords removed and disposed of in garbage). If set out for Large Item Collection these items will **not** be collected.
2. **Electronic waste** may fit in a garbage bag, but it cannot be set out in the garbage. It is **accepted curbside during large item collection** or can be brought to an Environmental Day event for disposal. Check your collection schedule for Environmental Day events.
3. **Hazardous or special waste (HSW)** may fit in a garbage bag, but these materials **must not go in your regular garbage** and are **never collected curbside**. HSW material is accepted year round at the OVWRC free of charge. If set out for Large Item Collection these items will **not** be collected.
4. **Construction and renovation material** also may fit in a garbage bag, but these materials **cannot go in your regular garbage** and are **never collected curbside**. Construction and renovation material must be brought to the OVWRC (tipping fees may apply). If set out for Large Item Collection these materials will **not** be collected.

### **Can I set out extra bagged garbage for Large Item Collection?**

No. Extra garbage (in bags, cardboard boxes, and/or rigid, reusable containers (i.e. garbage cans) will **not** be collected for Large Item Collection.

### **Can I set out small items, loose or in a garbage container/cardboard box, for Large Item Collection?**

No. Small items placed out in bags, cardboard boxes, and/or rigid, reusable containers (i.e. garbage cans) or set out loose, will **not** be collected for Large Item Collection.

Acceptable Large Items are typically items that **would not fit in a garbage bag**.

#### **Exceptions:**

1. **Small metal appliances** (iron, kettle, mixer, electric frying pan, coffee pot) may fit in a garbage bag, but are recyclable, and should be placed in your yellow container (with cords removed and disposed of in garbage). If set out for Large Item Collection these items will **not** be collected.
2. **Electronic waste** may fit in a garbage bag, but it cannot be set out in the garbage. It is **accepted curbside during large item collection** or can be brought to an Environmental Day event for disposal. Check your collection schedule for Environmental Day events.
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4. **Construction and renovation material** also may fit in a garbage bag, but these materials **cannot go in your regular garbage** and are **never collected curbside**. Construction and renovation material must be brought to the OVWRC (tipping fees may apply). If set out for Large Item Collection these materials will **not** be collected.

## Why did all my items not get collected?

- If your item was set out late, after 5:00 a.m. on the day of your collection, it would **not** be collected.
- If your item was a non-acceptable item, it would be tagged and **not** collected. Large Item Collection is for large household items: furniture, mattresses, carpets, large bulky household plastic (i.e. children's swimming pool), large appliances and scrap metal and electronic waste (computers, TV's, stereos). **Please refer to your collection schedule for a complete list of acceptable items.**
- If your item exceeded the size or weight restriction, it would be tagged and **not** collected. Material must be manageable by two (2) people and cannot exceed:
  - 36kg (80 lbs)
  - a volume of 0.76m<sup>3</sup> (27ft<sup>3</sup>)
  - any dimension greater than 1.3m (6ft.)
- If your item should have been placed in your regular garbage, it would be tagged, and **not** collected, i.e. typically, if it fits in a garbage bag, it is not an acceptable item for Large Item Collection (This does not apply to hazardous or special waste or construction or renovation material).
- If your item was **hazardous or special waste** (i.e. paints, propane cylinders, fluorescent light bulbs) or **construction or renovation material** (i.e. toilets, vanities, cupboard, concrete, drywall, flooring, vinyl siding and shingles, windows & doors or wood, it would be tagged and **not** collected. These materials are **never collected curbside**.
- If your material was not sorted into 3 piles: (1) appliances & scrap metal, (2) acceptable large items, and (3) electronic waste, it would be tagged and **not** collected.

## What do I do with my items that were left at the curbside?

- Any items that were left at the curbside after collection must be removed from the curbside immediately.
- **Hazardous or Special Waste** (i.e. paints, batteries, fluorescent light bulbs, propane cylinders) is **never collected curbside**. It is accepted year round at the OVWRC or at an Environmental Day event. Please check your collection calendar for dates.
- **Construction/renovation material** is **never collected curbside** and must be brought to the OVWRC for disposal (tipping fees may apply).