

Waste Management – Curbside Collection

Common Set-Out Mistakes

Here is a list of common reasons why your **waste/recycling** may have been **left at the curb** and helpful hints to make sure that your collection is not missed:

Late set out

- Please place your material at the curb before 5:00 a.m. so you don't miss the collection truck

Over weight

- Your materials may be too heavy. Garbage bags, yard waste, and recycling have weight limits of 23g (50 lbs)

Not within reach

- Please place your materials 1.5m to 1.8m (5 to 6 feet) from curb or roadside (in driveway not on sidewalk or snow bank)
- Parked cars or snow banks make it difficult for collection operators to see and collect your waste. Make sure your materials are visible and accessible

Not acceptable

- **Household hazardous waste** (syringes, batteries, paint, oil, etc.), **construction/demolition waste** (drywall, wood, bricks), and **tires** are a few common materials that are not collected curbside
- Visit the OVWRC to dispose of materials unacceptable for curbside collection.

Not your collection day

- Don't count on your neighbours – check your collection schedule to be sure
- There is no waste collection on statutory holidays – after a holiday, collection occurs one day later than your regular collection day

Here is a list of common reasons why your **blue box recycling** may have been **left at the curb** and helpful hints to make sure that your collection is not missed:

- Residential recycling was put in plastic bags – paper recycling must be placed loose in blue box, cardboard box, paper bag or other reusable open top container (with the exception of shredded paper)
- Cardboard must not be larger than 0.61m X 0.91m (2ft x 3ft)
- Cardboard was not broken down – fold cardboard boxes flat and where necessary cut, tie and bundle cardboard
- Incorrect set out day – remember blue bin collection occurs every other week so check your schedule

Here is a list of common reasons why your **yellow container recycling** may have been **left at the curb** and hints to make sure that your collection is not missed:

- Residential recycling put in plastic bags – recyclables must be placed loose inside your yellow bin or other open top, reusable container (i.e. laundry basket, Rubbermaid container, etc.)
- No food packaging (deli meat, hot dog wrappers), plastic bags, plastic outer wrap (from paper towel, pop, water cases), blister packaging/bubble wrap, sandwich bags, plastic cutlery, pet food bags, candy & chip wrappers, or plastic wood pellet and salt & sand bags – these items are to be placed in your regular garbage
- Incorrect set out day – remember yellow bin collection occurs every other week so check your schedule

Here is a list of common reasons why your **green organic cart** may have been **left at the curb** and helpful hints to make sure that your collection is not missed:

- Incorrect liner bags in the green bin – use only paper bags, no plastic of any kind (including plastic bags labeled as biodegradable or compostable)
- No diapers, kitty litter, pet waste, ashes or dryer lint – these items are to be placed in your regular garbage
- Green cart lid must be closed and wheels must be facing away from the road
- Incorrect set out day – remember green collection occurs every other week September through May and only every week for the summer months of June, July and August

Here is a list of common reasons why your **garbage** may have been **left at the curb** and helpful hints to make sure that your collection is not missed:

- Over 4 bag/container limit per household
- Garbage bags are too small or too big – be sure to use only standard sized garbage bags
- Incorrect set out day – remember garbage collection occurs every other week so check your schedule

Here is a list of common reasons why your **large item collection items** may have been **left at the curb** and hints to make sure that your collection is not missed:

- Items exceed the size or weight restrictions – in order for materials to fit into the collection vehicle and to ensure worker safety, large items must be manageable by two (2) people and cannot exceed 36kg (80 lbs), 0.76m³ (27 ft³) or 1.8m (6 ft.)
- Non-Acceptable Items:
 - **construction/renovation material** (bathtubs, toilets, vanities, cupboards, countertops, non-metal sinks, concrete, drywall, flooring, vinyl siding, shingles, window & doors, and wood)
 - **hazardous waste & tires**
 - **bagged garbage, cardboard boxes, small, loose items**
- Material was not sorted – material must be sorted into 3 separate piles:
 - (1) acceptable large items
 - (2) appliances/scrap metal – with Freon items (i.e. fridges, freezers, dehumidifiers, air conditioners, water coolers) separate from scrap metal
 - (3) electronic waste
- Collection is for residential properties only
- Incorrect set out day – remember Large Item Collection occurs twice a year in the Spring and the Fall on your regular collection day, so check your schedule

Here is a list of common reasons why your **leaf & yard waste** may have been **left at the curb** and helpful hints to make sure that your collection is not missed:

- Material in plastic bags – L&YW must be placed in open top, reusable containers, cardboard boxes or paper yard waste bags
- Branches exceed size restrictions – individual branches must be no more than 5cm (2”) in diameter and not exceed 1.2m (4 ft.) in length and bundles must be no more than 0.60m (2 ft.) in diameter
- Green cart set out with L&YW – Green carts will only be collected on green cart collection days
- Incorrect set out day – remember L&YW is collected on specific days in the Spring and Fall on your regular collection day, so check your collection schedule

Here is a list of common reasons why your **electronic waste and hazardous or special waste** may have been **left at the curb** and helpful hints to make sure that your collection is not missed:

- Tires set out for Large Item Collection – tires are never collected curbside and can be dropped off at OVWRC free of charge
- HSW material set out curbside – HSW material is never collected curbside and is accepted free at the OVWRC or at an Environmental Day event, check your collection schedule for Environmental Day events
- E-Waste set out curbside – e-waste material is accepted curbside during Large Item Collection only or at an Environmental Day event, so check your collection schedule for dates.